

The ticketing system operation is ensured by AS Ridango

Information line 611 8000 (24 hours) – ticket info, closing and malfunctions of bus cards.

On the Internet: www.parnu.pilet.ee e-mail: info@pilet.ee (24 hours)

Bus traffic organized by Pärnu County Public Transport Centre

Information line 17018 (from 6.30 AM to 8.30 PM)
e-mail info@pytk.ee
website pytk.ee

1. Integrated ticketing system for Pärnu City and County bus lines

- A ticket or a right of free travel on the bus card enable to use both city and county line buses without purchasing separate tickets in the cases specified in clause 2.
- All the buses of the integrated ticketing system bear the stickers „Integrated ticketing system of Pärnu County“ (Pärnumaa ühtne piletisüsteem)



- It is possible to buy an hourly ticket from the bus driver in cash. Such a ticket is more expensive than an hourly ticket received upon validation of the bus card.
- Pärnu city lines are numbered 1 – 28. The buses are blue and bear the design of linden blossoms or clouds.
- Pärnu county lines are numbered 33 – 99, 324 – 334, L12 – L32, and long-distance lines within the county are numbered 335, 336, 347, 352, 368. The buses are white or green and bear the design of linden blossoms.
- When riding on county lines, the ticket prices and the conditions of free travel are not dependent on the residence of the passenger.
- On city lines the fare is cheaper for passengers who are registered in Pärnu County. Therefore, those persons are called Beneficiaries. For persons residing outside Pärnu County the fare is more expensive on city lines, those persons are hereinafter referred to as Tourists
- **A beneficiary is able to use all the benefits only when he or she holds a personalised bus card. If not, then tourist prices shall apply.**

2. Ticket prices

Type of the ticket	Buslines	User	Price
1. One hour , on the bus card	city + county	All persons	1.5 €
2. One hour , printed by the busdriver	county	All persons	2 €
	city	All persons	3 €
3. One day, on the bus card	city + county	Beneficiaries	4.5 €
	county	Tourists	4,5 €
	city + county	Tourists	6 €
4. Five days, on the bus card	city + county	Beneficiaries	7.5 €
	county	Tourists	7.5 €
	city + county	Tourists	15 €
5. 30 days, on the bus card	city + county	Beneficiaries	15 €
	county	Tourists	15 €
	city + county	Tourists	35 €
6. 30 days with discount, on the bus card pupils, students, pensioners, persons receiving pension for incapacity for work, persons aged 65+, persons partial or no work ability, persons aged 18+ with a moderate or severe disability	city + county	Tourists	20 €

7. Ticket prices on public long-distance buslines **No 335, 336, 347, 352 ja 368**

a) **inside the Pärnu county** all county lines fares and free travel rights apply

Busline No 335 „Vändra – Järvakandi – Rapla – Kohila – Tallinn“ to the bus stop „**Kõnnu**“

Busline No 336 „Pärnu – Pärnu-Jaagupi – Märjamaa – Tallinn“ to the bus stop „**Langerma**“

Busline No 347 „Pärnu – Vändra – Suure-Jaani – Viljandi – Tartu“ to the bus stop „**Kaansoo**“

Busline No 352 „Pärnu – Vändra - Suure-Jaani – Põltsamaa – Jõgeva“ to the bus stop „**Kaansoo**“

Busline No 368 „Pärnu – Vändra – Paide – Koeru – Rakvere“ to the bus stop „**Rae**“

b) **if one stop is outside Pärnu county**, ticket prices are determined on the basis of the price table. The minimum ticket price is 1.5 euros.

40% discount for persons under 20 and from the age of 63 if the ticket is purchased from the bus with e-money on a personalised bus card

free to travel for persons with a moderate or severe disability, persons partial or no work ability, persons receiving pension for incapacity for work, person accompanying a passengers with a severe mobility disability or with a profound disability.

3. Explanations concerning tickets

- **An hourly ticket**, bought to the bus card grants the right to enter different city and county buses within one hour. The bus card must be validated at each entry. The travel may be terminated on the same bus also when the hour is completed within the travel. An hourly ticket printed on paper gives the right to enter only to city or only to county buses within one hour of sale, depending on the point of sale.
- A day is the so-called „transportation day“ that begins at 3 AM and terminates at 2.59 AM on the following night
- **Daily tickets** are created automatically onto the card if hourly tickets have been validated during the day in the value of the daily ticket price. Such a one-day ticket shall

be valid for 24 hours from the moment of validation of the first hourly ticket on which it is based.

A one-day ticket can also be purchased from points of sale or online as a separate product on the bus card. Such a day ticket is valid for 24 hours from the first validation.

- **A five-day ticket** is automatically issued on the bus card if hourly and / or daily tickets have been validated for the value of a five-day ticket for five consecutive days. Such a five-day ticket shall be valid for 120 hours from the time of validation of the first hourly ticket on which it is based.

A five-day ticket can also be purchased from points of sale or online as a separate product on the bus card. Such a five-day ticket is valid for 120 hours from the first validation.

- **30-day tickets** become effective at 3 AM on the date determined upon purchase and are valid until 2.59 AM of the night following the last date.
- 30-day tickets purchased with a mobile phone and other transactions become effective within 1 minute after the transaction

4. Free travel

- **Free travel on city lines** (only the residents of Pärnu County with a personalised bus card):

pupils, students, pensioners, persons receiving pension for incapacity for work, persons with a moderate or severe disability, persons with no work ability, persons aged 65+, members of a family with 4 and more children, persons under guardianship.

- **Free travel on city lines** (regardless of residence, does not need to hold a bus card)
Disabled passengers up to 18 years of age and a person accompanying him or her, person accompanying a passenger with a profound disability, conscripts of the Defence Forces, deportated persons, person forcibly sent from Estonia to a nuclear disaster area to eliminate the consequences of the disaster (including holders of an alien 's passport).

- **Free travel on county lines** (with a personalised bus card or document evidencing the right for free travel)

All persons below 20 and starting from 63 years of age, persons with a moderate or severe disability, persons partial or no work ability, persons receiving pension for incapacity for work, person accompanying a passengers with a severe mobility disability or with a profound disability. The given accompanying persons need not hold a bus card or a document.

- **Free travel all over Estonia** (regardless of residence, does not need to hold a bus card):
Preschool children, disabled passengers up to 16 years of age, passengers aged 16 and over with a profound disability, passengers with a severe visual disability and individuals accompanying the passengers with a severe or profound visual disability, guide or assistance dogs

5. Right to travel in buses

- In order to receive the right of travel, the passenger must validate the bus card **each time after entering the bus**, purchase a ticket from the bus driver in cash or certify one's righte for free travel to the bus driver on a county line bus. Age must not be evidenced in any case by a child who is evidently below the age of 14.
- The user of a travel benefit must present an identification to the controller. This is not required from a child who is evidently below the age of 14.

6. Transfer of benefits or a right of free travel onto the bus card

- Benefits arising from the residence and age are automatically created onto a personalised bus card based on the data of the population register.
- The right of free travel of pupils and students is created automatically onto a personalised bus card based on the data of the Education Information System (EHIS) register. In the summer period the data in EHIS may not be correct and therefore the status of a student shall also be granted to passengers below 20 years of age from 1 June to 20 September.
- All the other rights of free travel shall be transferred onto the bus card in Pärnu Bus Station ticket office.

7. Validation of the bus card

Validation means touching with the bus card the spot marked on the validator located by the bus door in order to read the data on the card. At the end of validation you hear a sound.

8. Validators

There are two types of validators:

- On many county line buses the validator is a device slightly larger than the bus card and located at the bus driver and it is without a display.



- On city line buses a validator is located by every door, it has a display, signal lights and four keys. On many county line buses the validators of this type are located by 1. and 2. door.

**Signal lights:**

- GREEN – validate the card
FOUR GREENS – valid right of travel
FOUR REDS – no right of travel or insufficient funds on the card

Keys for purchasing a friend ticket:

For the funds on the bus card you may also purchase hourly tickets for up to five companions (so-called „friend tickets“). For this you need to validate your right of travel first, then choose the number of friend tickets using the arrows and press OK. The selection can be cancelled by pressing X. Validate your card once again to confirm the purchase.

Friend tickets are full price tickets regardless whether the card holder has the right of free travel or travel benefits. It is not possible to connect to city lines using a 1 euro friend ticket purchased on county lines. It is possible the other way around.

9. Bus card

Bus card is a swipe card similar to a bank card.

The smartcards of Pärnu City as well as other Estonian cities, counties or bus companies, e-student cards and ISIC-cards are valid in Pärnu County. The bus card can be used to purchase period tickets onto the card, load money for purchasing hourly tickets with validation and to transfer rights for travel benefits.

The cost of the bus card is 2 euros and it can be purchased from ticket sales points.

10. Personalisation of bus card

Personalisation means linking of the bus card number to the card holder's personal identification code.

With the personalised bus card:

- you can use several benefits connected with age, residence, status etc all over Estonia, many of the benefits are created automatically on the card based on the personal identification code pursuant to the data in state registers
- all the rights of travel, tickets and money are linked with the personal identification code. Upon losing the card these will not get lost but shall transfer to a new card immediately after personalisation of the new bus card.

Every passenger may have only one personalised smartcard regardless of which city, county or carrier has issued the smartcard. **Upon personalisation of a new card all the right of travel and money from the previous card shall be transferred to the new one and there will be no more rights of travel or money on the previous card.**

Students may have simultaneously several personalised bus cards - smartcard, e-student card and ISIC-card. In this case all the cards have the same rights and cash balance.

11. Sales points

- **Pärnu Bus Station ticket office, R-kiosk, Omniva post offices, Selver information counters:**
Sale of bus cards and 30-day tickets, loading money onto the bus card, personalisation of bus card
- **On the Internet parnu.pilet.ee :** sale of 30-day tickets, loading money, personalisation of bus card
- **Mobile phone:** sale of 30-day tickets, loading money (look: parnu.pilet.ee)
- **Bus driver:** sale of tickets on paper. County line bus drivers (except for lines 38, 39, 40) load money onto the card and in Lihula line buses (lines L12 – L32) it is also possible to purchase bus cards.